

The terms and conditions of the MEYLE AG high-voltage training courses

Safety rules and guidelines

1. Introduction

More and more modern workshops are now using high-voltage technologies, particularly when it comes to servicing and repairing electric and hybrid vehicles. These technologies come with specific risks, making special training courses essential for workshop personnel. The following training terms and conditions ensure that all participants possess the knowledge and skills they need to work safely and efficiently with high-voltage components.

2. Participation requirements

- Basic qualifications: Participants need to provide proof of completion of vocational training in automotive technology or a comparable qualification and possess a high-voltage qualification.
- Age: The minimum age for course participation is 18.
- Health: Participants need to be healthy enough to participate in the course. A fit note may be necessary.

3. Areas of focus

The high-voltage training courses comprise theoretical and practical modules on the following topics:

Theoretical content

- Introduction to the model series
- Vehicle preparation (jacked-up mode, towing mode, service mode, breakdown assistance)
- Overview of assemblies

- Relevant servicing tasks:

- Checking/setting lights
- Checking and servicing brakes
- Suspension, including damping system
- Cooling and air conditioning system
- Panoramic roof
- Infotainment systems/MCU
- Tesla IT system landscape:
 - Service manual, EPC, Toolbox
 - Access to diagnostic port and hardware needed for diagnostics

Practical content

- Vehicle preparation
- Assembly arrangement in the vehicle
- Axle alignment
- Checking and setting lights
- Air conditioning servicing
- Panoramic sunroof servicing
- HV deactivation
- Troubleshooting and vehicle diagnostics
- Using the Tesla Toolbox
- Diagnosing and evaluating common error codes in practice
- Actuator calibration steps

4. Training course length and times

The high-voltage training course is held in Hamburg over a period of two days. Participants will be informed of the exact times and specific location in advance or during the registration process.

5. Training structure

During the course, participants will have multiple opportunities to apply course content in practical exercises.

6. Certification

After successfully completing the course and passing the tests, participants will receive a certificate that verifies their participation in the training course.

7. Protective measures and equipment

Participant safety is our top priority. Participants are therefore required to wear the protective equipment supplied by the course provider and observe the following protective measures:

- Wearing personal protective equipment (PPE) such as electrical insulating gloves, safety goggles and protective footwear.
- Using the insulated tools and equipment provided
- Observing the prescribed safety distances
- Observing and enabling the prescribed lighting and ventilation in the training area
- Using emergency equipment such as fire extinguishers and first-aid kits

8. Liability and insurance

For the duration of the training course, the provider assumes liability exclusively for accidents and damages that occur during the course, provided the prescribed safety measures and requirements have been observed. Personal accident insurance is recommended for all participants.

The course provider, its representatives and agents, and any other employees are not liable for minor negligent breaches of non-essential contractual obligations. The provider is only liable for typical, foreseeable damages in cases of minor negligent breaches of essential contractual obligations. Liability for gross negligence and wilful misconduct and for damages resulting from injury to life, body or health remains unaffected.

9. Organisation and registration

Participants register for the high-voltage training course online using the registration form on the website. The number of participants is limited to ensure optimal support and safety. We therefore recommend that you register early.

Training registration is binding.

10. Participation fee

There is a fee for participation in the high-voltage training course. The exact fee, including board and lodging, can be found in the registration form and the corresponding information on the website. The participation fee, including board and lodging, must be paid at least four weeks before the start of the course. If the participation fee, including

board and lodging, has not been paid at least four weeks in advance, course participation cannot be guaranteed.

11. Cancellation

Cancellation requests should be sent by email to **online@meyle.com**. Participants who do not attend the training course can present a fit note to receive reimbursement of 80% of the participation fee, including board and lodging (80% of the total paid). The remaining 20% will be used to cover the cancellation fees. There will be no reimbursement without a fit note.

12. Lodging

The fee for the high-voltage training course also covers a one-night stay at a four-star hotel. The fee can be found in the registration form and the corresponding information on the website.

13. Closing remark

In addition to in-depth knowledge and practical skills, the provider's high-voltage training course also offers participants the peace of mind that comes from knowing how to use high-voltage technologies safely and professionally. This plays a key role in ensuring safety and quality at the workshop, whilst also promoting customer confidence in employee expertise.

As of 7 January 2025