

MEYLE

GUARANTEE CERTIFICATE



We guarantee perfect material and faultless processing of all our MEYLE articles for a period of 24 months as of the date of installation. For MEYLEHD articles, this guarantee applies for 48 months as of the date of installation. The guarantee does not start again for MEYLE articles that have been delivered as replacements due to the guarantee. For these, the remaining guarantee of the originally purchased resp. installed MEYLE articles continues. Complementing this guarantee, we give an additional 100,000 miles (160,934 kilometres) performance guarantee against defects of material and workmanship for MEYLE passenger car water pumps purchased from 01 May 2016. The guarantee given for MEYLE passenger car water pumps terminates upon expiration of the guarantee period or the guaranteed mileage, whichever occurs later: if the guaranteed mileage has not been reached at the end of the guarantee period of 24 or 48 months respectively, the performance guarantee continues to be valid. Respectively, the guarantee period of 24 or 48 months continues to be valid also in any case where the guaranteed mileage was already exceeded.

The guarantee only applies for MEYLE water pumps, if the cooling circuit has been flushed prior to installation of the MEYLE water pump. Rights granted by law continue to apply unrestrictedly, irrespective of this guarantee. During the guarantee period, we perform repair work on claimed MEYLE articles or provide a replacement. Further claims, in particular claims for replacements of damages incurred, are excluded within the scope of this guarantee. Any legal claims that may arise remain unaffected by this. Prerequisite for the guarantee is the installation by trained personnel in specialist workshops in accordance with the MEYLE installation instructions as well as installation and maintenance instructions of the respective vehicle manufacturer. The MEYLE guarantee does not apply for normal wear and damage caused by inappropriate handling or inappropriate installation. The guarantee expires if the respective part is modified by third parties or via installation of parts from third parties, or if the part, or vehicle, is used in excess of the appropriate use and purpose. The MEYLE guarantee also expires if MEYLE instructions or vehicle manufacturer instructions, e.g. concerning maintenance and replacement intervals, are not observed. The customer must submit a written guarantee claim immediately, or at the latest 30 days after identifying an error in material or processing. This claim is to be submitted to the dealer from which he acquired the MEYLE article part. The customer should return the article, carefully packed. He must enclose the original sales receipt and a description of the error. The customer must also verify vehicle details, the date of installation and the mileage of the vehicle by means of respective documents.

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